Hussam Fodah

Patient Services & Healthcare Administration · Hajj Operations · MA Visual Arts (in progress)

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SUMMARY

Saudi, based in Makkah. Calm, organized and comfortable dealing with the public: patients, guests and pilgrims. Experience at hospital front desks and in medical records in Makkah, plus about eight Hajj seasons in the field. Visual Arts graduate (Umm Al-Qura University) now completing a Master's in the same field. Available immediately.

EXPERIENCE

Front Desk & Billing Receptionist Jun 2026 – Sep 2026
Al-Saedi Medical Center · Makkah

- Registered patients and verified insurance eligibility.
- Issued visit slips and closed invoices at the end of every shift.

Data Entry Clerk — Medical Records Mar 2026 – May 2026
Saudi German Hospital · Makkah

- Recorded newborns on the Ministry of Health system.
- Handled admission and discharge records and official correspondence.

Station Platform Attendant — Crowd Management Hajj 1446H & 1447H
Al-Mashaaer Train · Makkah

- Managed pilgrim flow on station platforms at peak times; guidance and safety.
- Part of about eight Hajj seasons of field work.

Trainee 6 months each
Roaa Al-Abyaat Company · Al-Noor Institute for the Blind, Makkah

PROJECT

Lineform — bilingual queue simulator 2026 · lineform-hussam.netlify.app

- Designed and built (AI-assisted) a free Arabic/English tool: build a line, watch simulated people move through it, and see which change cuts waiting most.
- Based on what I saw at hospital front desks and in Hajj operations.

EDUCATION

MA, Visual Arts & Design In progress
Umm Al-Qura University · College of Design

BA, Visual Arts Feb 2025
Umm Al-Qura University · College of Design and Arts · GPA 3.35 / 4 (Very Good) · 133 credit hours

- Graduation project: tactile colour labels for blind people (grade B+).

SKILLS

Healthcare & operations: Patient registration · Insurance verification · Billing · Medical records · MOH systems · Crowd management · Customer service

Design & tools: Design research · Adobe Illustrator · Adobe Photoshop · SPSS · Microsoft Excel · Microsoft Word

Languages: Arabic (native) · English (B1, English Academy of Cape Town)

CERTIFICATES

- AI Concepts and Applications — SDAIA, 2025
- Cyber Security — Doroob (HRDF) with STC, 2025
- Introduction to Cybersecurity — Cisco Networking Academy, 2024
- Experience certificate, Platform Attendant — Al-Mashaaer Train